

## Safeguarding Your Health on Your A&K Journey

As the world's premier network of luxury destination management companies, A&K Destination Management is unsurpassed at delivering customized, expertly managed travel experiences – and uniquely qualified to protect your wellbeing when travelling in the wake of COVID-19.



### **Our local offices work tirelessly with our partners behind the scenes.**

Our local staff have longstanding relationships with suppliers including restaurants, hotels, boats, transportation providers and venues. These partners know our exacting standards and have been fully vetted by our staff to make sure they comply with all local regulations regarding health and hygiene.



### **We're adhering to best practices for cleanliness and disinfection.**

We follow the guidelines established by the leading health experts (including the World Health Organization) to minimize any opportunity for coronavirus exposure during your journey. We'll have hand sanitizer readily available, ensure enhanced cleaning in hotels and restaurants and sanitize vehicles at every arrival and departure (with a focus on high-frequency touchpoints such as door handles).



### **We're committed to facilitating physical distancing.**

On your A&K Tailor Made journey, your transfers are private, and our entire staff plans and executes your itinerary to maintain adequate physical distances as much as possible. Expect your guides to greet you with smiles instead of handshakes, along with no-contact check-in/check-outs in many hotels.



### **Wearing personal protective equipment on your journey.**

On some A&K journeys, you may be requested to wear personal protective equipment (PPE), such as face masks and gloves, in accordance with local health regulations. We encourage you to bring your own PPE, and you are free to wear it even where local requirements do not make it mandatory. Your local A&K team will also have a supply of PPE on hand where required.



### **All guides and staff follow rigorous health and safety procedures.**

In addition to being experts in your region's culture, history and wildlife, your guides are fully versed in your destination's health regulations as well as A&K's practices and protocols. Everyone involved in running your journey – including drivers, baggage handlers and others behind the scenes – observes a strict, round-the-clock health and safety regimen. That includes regular staff health and temperature monitoring, as well as wearing PPE where necessary and in compliance with local guidelines.



### **We provide 24/7 support, seven days a week.**

A&K's worldwide network is always on hand to answer questions and address any concerns you may have. Our local offices are experienced in handling emergencies and have the contacts and knowledge to support guests 24/7 in the event of medical challenges, including, if necessary, arranging for doctor's visits or even emergency medical evacuation.

For nearly 60 years, A&K has defined the art of providing security and comfort in the world's most inspiring destinations. We put your health and wellbeing first wherever we take you, leaving you free to explore with the peace of mind that comes with having the world's foremost experts at your side.