



AUSTRALIA, NEW ZEALAND & PAPUA NEW GUINEA

Map, country information, facts and advice



Australia

Australia is truly like nowhere else on Earth. The country possesses 36,735 kilometres (22,812 miles) of coastline, more than 3,000 national reserves and 15 World Heritage Listed sites. A brilliant combination of natural wonders, fabulous food and wine, culture, history, vibrant cities and laidback friendly locals it is an idyllic backdrop to any vacation, beckoning visitors to return time and time again for the eclectic array of experiences on offer.

The Great Barrier Reef, off the Queensland coast, is the world's most spectacular coral reef and protects a mountain coast draped with untouched tropical forest. In the vast inland deserts, the ancient Aboriginal cultures add a spiritual dimension to the timeless landscapes. The arid Outback in Central Australia is dominated by the mighty Ayers Rock, a towering monolith with mystical tales of the Aborigines, and where centuries old rock paintings are waiting to be discovered. Further north to the wilds of Kakadu National Park, see the rugged Australian beauty and nature that will delight even the most experienced nature lover. The southernmost state of Victoria offers dramatic coastlines along the Great Ocean Road, one of the world's most travelled roads, leading to Adelaide with its multitude of churches and the renowned Barossa Valley where you can indulge in a tippie of fine wine. Wild, mountainous landscapes and colonial architecture provide a diverse encounter with Tasmania, a once forgotten island. Sydney is a city that never fails to enthrall, visit the iconic Opera House and Harbour Bridge as well as cutting edge restaurants and fashion houses. Last but by no means least, is the largest state of Australia, Western Australia, home to the world's largest fish - the whale shark. Snorkel with manta rays, swim with wild dolphins, walk amongst the tops of ancient trees, sleep under a canopy of stars in the desert, or explore the beehive-like formations of the Bungle Bungles with the help of an Aboriginal guide.

New Zealand

New Zealand is set like a remote jewel in the blue waters of the southwest Pacific Ocean. Colonial British and local Maori cultures live side by side and the proud history of each is showcased throughout this beautiful country. Marvel at the unspoiled landscape of snow-capped mountains, sheer falling fjords, rolling meadows, picturesque bays and stretches of wild beaches.

The country is composed of two main islands. The North Island is best known for the geothermal wonders of Rotorua and the clear waters of the Bay of Islands, but also offers insights into the rich and rewarding Maori culture. Explore the Art Deco town of Napier close to the wine region of Hawkes Bay. Wellington is the capital of the country and has a wonderful museum celebrating the history, art and culture of New Zealand. Crossing over to the South Island, visit Christchurch where you can punt in true English fashion along the Avon River or try swimming with the dolphins at Akaroa. Some of the world's most peaceful retreats are found in the South Island but if that's not for you, there is excitement in Queenstown - the adventure capital of the world, home to bungy jumping, sky diving and canyon swinging. There is also the chance to explore farmlands, fjords and national parks where nature rules and glacial valleys glide gently and quietly into the sea.

Accommodation throughout New Zealand is of an excellent standard from luxury lodges to private islands with beaches. While you may at times have to share the road with a flock of sheep, it will be hard not to be distracted by the dramatic scenery unfolding before you.

To top it all off, world renowned wines and fine dining are available wherever you go.

Getting into Australia & New Zealand

A valid passport is required for travel to Australia and New Zealand containing at least two blank pages and a validity of no less than six months beyond the period of your stay.

Holders of passports other than Australian and New Zealand **do require** an eVisitor or Tourist Visa for entry into Australia. Please consult the Australian Department of Immigration and Citizenship for further information on the right visa to suit you (www.homeaffairs.gov.au/Trav/Visa-1).

Holders of passports other than Australian and New Zealand may require a Tourist Visa for entry into New Zealand. Please consult the New Zealand Immigration Department for further information on the right visa to suit you (www.immigration.govt.nz/new-zealand-visas).

Important: Australia's customs laws prevent you from bringing drugs, steroids, weapons, firearms and protected wildlife into Australia. Some common items such as fresh or packaged food, fruit, eggs, meat, plants, seeds, skins and feathers are also prohibited. There is no limit on currency but you will need to declare amounts over \$10,000. For more detailed information go to the Australian government Customs & Quarantine page (www.australia.gov.au/information-and-services/passports-and-travel/customs-and-quarantine).

It is the passenger's responsibility to ensure they have the appropriate documentation including visas.

Keeping Healthy in Australia & New Zealand

As health regulations change frequently, we advise you to consult your local doctor or travel clinic for the most current information concerning your travel itinerary and personal health history. You should ensure that any relevant certification, particularly any record of vaccination, is always carried with you while travelling.

Yellow Fever

A yellow fever vaccination is required to enter Australia & New Zealand only if you are arriving from a yellow-fever infected area in Africa or South America. If a vaccination for yellow fever is necessary, you must carry an International Certificate of Vaccination provided by your doctor; without it, you may be denied entry.

Medicine brought into Australia and New Zealand for personal use is subject to controls and must be declared on your arrival. It is recommended you bring a prescription or letter from your doctor outlining your medical condition and the medicine you are carrying.

Large populations of insects - including biting flies - are found in the Australian Outback year round and can pose a nuisance to visitors. As a result, we suggest you pack insect repellent containing 20-35% of the active ingredient DEET. Other precautions include wearing long sleeves and trousers, fly nets that cover your face (provided) and avoiding the use of scented personal products that attract flying insects during sightseeing excursions in the Outback.

Sandflies can be a problem, particularly in the summertime in New Zealand. Although insect bites cannot always be avoided, they can be discouraged with the help of repellents, or by using mosquito coils, which burn throughout the night giving off an aroma unpleasant to mosquitoes. If you do suffer from mosquito bites then we recommend you take antiseptic cream to soothe it.

It is a good idea to travel with a small personal medical kit. Following are a few suggestions:

- Aspirin or Panadol – for headaches, pain or fever
- Antiseptic cream, powder or dry spray
- Imodium or Entocid – for possible stomach upsets
- Gastrolyte – for rehydration in event of stomach upsets
- Bandages and bandaids
- Mosquito repellent
- General anti-histamine (eg. Phenergan)
- Throat lozenges
- Medicated eye drops
- Sunscreen and sunglasses are essential.

If you wear glasses or contact lenses, it is a good idea to carry a spare pair. If you are taking any medication, travel with a spare prescription. Ensure you carry medication in your hand luggage at all times in case your main luggage is delayed.

Important – Please advise Abercrombie & Kent of any special dietary requirements/allergies at least 6 weeks prior to the beginning of your journey. Every effort will be made to comply with your request. Travellers with physical disabilities and those who require frequent or on-going medical attention should advise Abercrombie & Kent of their health situation at the time of booking (or at the time such a situation occurs should this be after the reservation is made).

Tipping

Tipping is a very personal matter and should only be considered when our staff have gone above and beyond for you. Australians and New Zealanders do not depend on tips; we suggest that you tip only if you have received excellent service.

Service charges are not automatically included in the bill. It is customary to add 10% to the bill in restaurants, if the service has been satisfactory. When travelling in taxis, it is the norm to round-up to the nearest dollar.

Talk the talk

In Australia and New Zealand, the official language is English. Here are some words and phrases to make yourself better understood!

Australia

G'day	Hello, Hi
Fair dinkum	Someone / something really genuine
No worries!	Don't worry about it, Everything is fine
Your shout	Your turn to buy the drinks

New Zealand

Kia ora	Hello or "G'day"
Haere Ra	Good bye
Haere Mai	Welcome
hongi	Traditional greeting by pressing noses
haka	A dance and chants performed by men

Weather

Year round Australia has a distinctly mild climate and whenever you travel there are many locations with perfect holiday and touring weather. Because the country is so large, recommendations may vary. The most Northerly regions of Queensland, Northern Territory and Western Australia experience a distinctly tropical, hot, humid 'wet' season from December to March. While snow only ever falls on high peaks in Southern States and never in cities, conditions can be quite crisp in the South from June to August.

New Zealand is an island nation so the weather can be changeable throughout the year. Two main geographical features – the mountains and the sea – dominate its climate. It does not have a large temperature range. However, the weather can change unexpectedly – as cold fronts quickly blow in. Visitors should be prepared for sudden changes in weather and temperature.

Australia

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
New South Wales – Sydney area												
Temperature (°C)	22	22	20	18	15	12	12	13	15	17	19	21
Rainfall (mm)	89	102	127	136	127	117	117	76	74	71	74	74
Tropical North Queensland – Cairns area & Great Barrier Reef Islands												
Temperature (°C)	27	27	26	25	22	20	19	20	23	25	26	27
Rainfall (mm)	277	85	183	84	33	36	15	13	18	33	48	137
The Red Centre – Ayers Rock and Alice Springs												
Temperature (°C)	28	28	24	19	15	12	11	14	18	22	26	28
Rainfall (mm)	43	33	28	10	15	13	8	8	8	18	31	38
The Top End – Darwin and Kakadu & Broome and the Kimberley's												
Temperature (°C)	28	28	28	28	28	26	25	26	28	29	29	29
Rainfall (mm)	386	312	254	97	15	3	0	3	13	51	119	239
Victoria – Melbourne area												
Temperature (°C)	20	20	18	15	12	10	10	10	12	14	16	18
Rainfall (mm)	48	46	56	58	53	53	48	48	58	66	58	58
South Australia – Adelaide and Kangaroo Island												
Temperature (°C)	23	24	21	18	14	12	11	12	14	17	19	21
Rainfall (mm)	8	10	20	43	130	180	170	145	86	56	20	13
Tasmania – Hobart, Freycinet and Cradle Mountain												
Temperature (°C)	17	17	15	13	10	8	8	9	10	12	14	15
Rainfall (mm)	48	38	46	48	46	56	53	48	53	58	61	53
Western Australia – Perth and Margaret River												
Temperature (°C)	23	23	21	19	16	14	13	13	14	16	19	21
Rainfall (mm)	8	10	20	43	130	180	170	145	86	56	20	13

New Zealand

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
North Island												
Temperature (°C)	19	19	18	16	14	11	10	11	12	14	15	17
Rainfall (mm)	79	94	81	97	127	137	145	117	102	102	89	79
South Island												
Temperature (°C)	16	16	14	12	8	6	6	7	8	12	13	16
Rainfall (mm)	56	43	48	48	66	66	69	48	46	43	48	56

This is a guideline only and unseasonal weather can occur so you should pack with a degree of flexibility in mind.

What to Pack

Australians and New Zealanders dress casually for almost all occasions. You will be comfortable in neat, smart-casual attire throughout your tour. As there are several climatic zones in Australia it is wise to take this into account when packing so that you are prepared for any eventuality.

We recommend that you pack lightweight, cotton clothes when travelling in the Spring to Summer time, and a swimsuit, sunscreen and hat are an essential addition to the holiday wardrobe. Pack a sweater or cardigan and a lightweight rain jacket should the weather turn cooler or you visit higher altitudes. Bring comfortable walking shoes with low or no heel. Bring clothing you can layer, remembering that Autumn and Winter temperatures can change without warning. Pack a coat, hat, warm socks and sleepwear, etc. if you are visiting between June and August, particularly in the southern parts of Australia and in New Zealand.

When dining at better restaurants, dress is more formal. For gentlemen, a "jacket and tie" standard is appropriate and expected, with an equivalent standard of eveningwear for ladies.

Religion & Etiquette

Australia is a very multicultural nation. The majority of the population are Christian while also consisting of strong influences of Islam, Hindu and Judaism in several parts of Australia.

The majority of the population in New Zealand are Christian while also consisting of strong influences of Hinduism and Buddhism.

When visiting a religious monument, some areas may be off-limits to visitors who don't practice the faith and/or taking photographs may also be prohibited.

Money

Australia's currency is Australian Dollars (AUD). There are one hundred cents to each Australian Dollar (\$). Notes are issued to the value of \$100, \$50, \$20, \$10 and \$5. Coins are issued to the value of \$2, \$1, 50c, 20c, 10c and 5c.

You must declare to Customs any amounts of AUD\$10,000 or more in foreign or Australian currency (notes and coins) that you bring into Australia.

The Currency in New Zealand is the New Zealand dollar (NZD), which is divided into 100 cents. Notes are issued to the value of \$100, \$50, \$20, \$10 and \$5. Coins are issued to the value of \$2, \$1, 50c, 20c and 10c.

There is no restriction on the amount of foreign currency that can be brought in or taken out of New Zealand. However, persons carrying more than NZD\$10,000 in cash into or out of New Zealand is required to complete a boarder Cash Report.

Currency exchange is available at banks, hotels and international airports. Exchange only what you think you will spend in country. Coins cannot be reconverted on departure.

Receipts for shop purchases should be obtained and saved. Local officials may want to see them when you exit the country, and you will need them for Customs on your return home.

Credit Cards & Traveller's Cheques

The most commonly accepted credit cards are American Express, MasterCard and Visa. Check with your credit card company for details of merchant acceptability and other services, which may be available. ATM outlets are numerous in Australia and New Zealand.

Travellers' cheques are widely accepted. To avoid exchange rate charges, travellers are advised to take any travellers cheques in Australian and/or New Zealand Dollars.

Time Zone

Australia has three time zones: Eastern Standard Time (EST) for the eastern states, Central Standard Time (CST) for the Northern Territory and South Australia and Western Standard Time (WST) for Western Australia. CST is half an hour behind EST and WST is two hours behind EST.

Most Australian states wind their clocks forward an hour during the Daylight Saving period. New South Wales, Australian Capital Territory, Victoria, Tasmania and South Australia do this from the beginning of October to the beginning of April. Daylight Saving is not observed in Queensland, the Northern Territory or Western Australia.

New Zealand operates on GMT+13 hours.



Penfolds Make Your Own Blend

Penfolds “Make Your Own Blend” Tour is the first of its kind in the Barossa Valley. An interactive and fun wine experience for anyone who has wanted to be a winemaker for a day!

After a tour of the winery and cellars, guests are invited to the Winemakers Laboratory to try their hand at making their own wine from Grenache, Shiraz and Mourvedre, just like Penfold’s own Bin 138. It’s a fascinating and satisfying experience, blending to suit your own personal taste. Take your wine home in a personalised bottle.



Botanical Ark

Visit a private ethno-botanical garden in the heart of the Daintree Rainforest. Located at the end of a jungle-clad valley, in the remote rainforest north of Mossman in Far North Queensland where you will meet with Alan and Susan Carle, the founders of this tropical oasis. The Carles founded the Botanical Ark in 1983 to realise their dream of preserving the world’s most unique plant species. Enjoy an interpretive garden tour and be inspired as you learn about the intrinsic link between rainforest plants and cultures and sample some of the most unusual and interesting tastes and sights imaginable. The property also houses one of

only two private Quarantine Stations in Tropical Australia, and the garden even includes species that are extinct in their original homes.

Relax and unwind on the verandah of this truly beautiful home as you are served morning or afternoon tea with a very exotic fruit tasting. Hear tales of the Carle’s travels to remote indigenous communities where they further enhance their broad knowledge of anthropology and collect examples of rare equatorial plant life. The Carles are certainly the most interesting people to meet and talk with and their home and property represent a beautiful example of Queensland lifestyle.



Darwin on Darwin

In 1836 Charles Darwin travelled in the HMS Beagle to Australia as part of a world voyage that would subsequently form the basis of his earth-shattering theories of evolution. Meet and journey with Chris Darwin in the footsteps of his great-great-grandfather Charles through the Blue Mountains exploring the wildlife & landscapes that inspired his theories.

Walk with Chris along the aptly named Darwin’s Walk to Wentworth Falls through the dominance of Eucalypt forests that so intrigued the famous naturalist. Gain a

personal insight into the ideas and influences that shaped Darwin’s thinking, rocking the foundations of human evolution and natural history forever. Chris Darwin shares his insights on the legacy of his famous forebear, and the influence Australia had in shaping his ideas. Chris Darwin, himself a conservationist, author and adventure guide has organised and led major expeditions including Social Climbers Expedition to host the world’s highest dinner party in 1990 and has raised \$1.2 million for Bush Heritage Australia.

Your gift to take home is a copy of “Charles Darwin in Australia” personally inscribed by Chris Darwin. The book, by F.W. Nicholas and J.M. Nicholas, is a richly illustrated commentary considered the definitive account of Darwin’s time in Australia.

Following the walk, experience the stunning views of the Blue Mountains with a gourmet cliff top lunch, before transferring back to Sydney.



Kiwi Bird

This Insider Access tour is all about becoming better acquainted with New Zealand's elusive kiwi. Your tour includes a private guide that will be able to answer all of your questions about the Kiwi. You also get the opportunity to meet and talk with the husbandry staff.

Tours begin with a brief introduction in the incubation room and hatchery where you are able to see the equipment working. You will then continue into the 'staff only' areas to see the Egg preparation room and get the opportunity to see and handle real kiwi eggs. Your tour

then takes you to the kitchen where the artificial diet for the kiwi is prepared. You will also see a variety of interesting food including worms and insects! A visit to the brooder room is next. This is the kiwi nursery where chicks stay until they are approximately 400gms in body size. The birds are then moved to outdoor enclosures where they grow until they are 1kg. From here you will enter the indoor nocturnal area where captive kiwis of different ages are on display in a natural setting behind glass. Your tour concludes in the static display that provides a wealth of information and audio visual material about the kiwi.

Insider Access behind the scenes tours are exclusive for Abercrombie & Kent guests and offer a unique insight into the valuable conservation work done for the kiwi at Kiwi Encounter.



Private Garden Tour of Larnach Castle in Dunedin

Situated on the picturesque Otago Peninsula, Larnach Castle is one of New Zealand's premier visitor attractions. Lovingly restored by the Barker family the castle and surrounding grounds are at the heart of the Dunedin visitor experience.

Discover New Zealand's only Castle, built in 1871 by William Larnach, merchant baron and politician, for his beloved first wife Eliza. It took more than 200 workmen three years to build the Castle shell and master European

craftsmen spent a further 12 years embellishing the interior. Larnach spared no expense on his dream home, which features the finest materials from around the world.

The Castle is still privately owned and cared for by the Barker family who purchased it as their home in 1967. Decades have been spent on the Castle's restoration, with the family having restored empty buildings from ruin and assembled a large collection of original New Zealand period furniture and antiques. Open to the public throughout, this conservation project has been funded through admission fees. The family has always been committed to opening their home and sharing this significant period of Dunedin's and New Zealand's history.

Enjoy this private tour with Margaret Barker whose passion was to create a beautiful garden on this stunning historical site.



Private Artist Encounter in Queenstown

Enjoy a full day touring in Queenstown. Your day may include a visit to bungy jump site AJ Hackett Kawarau Bridge, historic Arrowtown and a stop at beautiful Lake Hayes.

It will also include a visit with a local artist. Learn their history and the techniques they have used in their craft.

Lastly, take a tour of Gibbston Valley, one of the pioneers of the Central Otago wine industry. Enjoy a wine cave tour, tastings and lunch. This region is also one of the most southernmost wine growing regions of the world.

Shopping

Shop opening hours are generally 09:00 to 17:00 hours Monday to Saturday. Late night shopping in the main cities varies but is generally on Thursday and Friday until 2100 and many large shops, shopping malls and precincts are open from 1000-1600 on Sundays.

Shoppers will find many interesting items to choose from in Australia, including leather goods, opal stones, Argyle diamonds and jewellery, and Aboriginal art. Opals have been mined in the Australian outback since the 1880's, producing 95% of the world's opals. Australia also has a strong wine industry; Melbourne and Adelaide have exquisite wineries and wholesalers which can organise wine shipments home.

Markets are also very popular in Australia with most destinations having regular Saturday and Sunday bargains. Items sold include produce, antiques, clothing and authentic Australian souvenirs. However, before purchasing please make sure you understand custom enforcement of strict rules when it comes to exporting indigenous art and products.

There are many interesting items to choose from in New Zealand, including local wines, woollen, leather/sheepskin goods, modern art, sculptures and paintings, and tribal objects.

As a courtesy to our clients, our office will, if requested, help refer you to a shop that carries the merchandise you are looking for. This is not intended as Abercrombie & Kent's endorsement of the shop nor responsibility for merchandise (or shipping arrangements) purchased from the shop.

Local Food & Drink

Tap water is safe to drink in Australia and New Zealand and there is no problem with eating the local cuisine. Fresh fruit and vegetables are plentiful and 'safe'.

Australia has a thriving restaurant and nightlife culture, and exceptional food and wine are two of the great pleasures of an Aussie visit. There are excellent establishments in all price categories, from the simple seaside establishment to the most elegant gourmet five-star restaurant.

Please note if you plan on dining at any of Australia's more popular and renowned restaurants during your free time on tour, it is highly recommended that you make reservations well before your departure as such restaurants tend to be fully booked for many months in advance.

There is a vast and varied range of cuisines available at restaurants throughout New Zealand. These range from cafes and coffee houses, trendy bars and bistros to the ultimate in fine dining - particularly at the luxury lodges.

New Zealand's cuisine combines British influences with native Maori dishes. A wide variety of native fruits and vegetables are available including kiwifruit and kumara, a root vegetable somewhat like a sweet potato.

Fish and shellfish are plentiful including mussels, scallops, oysters and seasonal whitebait. The mutton-bird is a bird that tastes like fish! A Maori specialty is the hangi, a pit in which meats or fish are cooked with vegetables. The Hangi is popular and an alternative to a barbeque but the food takes about 3 hours to cook!

Pavlova, a meringue filled with whipped cream and fresh fruit, named in honour of the Russian ballet dancer Anna Pavlova, is a popular dessert invented in New Zealand. With the plethora of cultures in New Zealand there is an array of ethnic foods including Chinese, Indian, African, Thai, Italian and Japanese available.

New Zealand is renowned for its Sauvignon Blanc wines that are produced in the Marlborough district.

Communication

Mobile coverage is generally available in the major cities and towns, although it is best to check with your network operator for their roaming status before travelling.

Security & Safety

You should keep all travel documents, travellers' cheques, cash, passports and other valuables with you at all times, or make use of the hotel safe-deposit boxes.

Never leave an unlocked suitcase in a hotel room, and never leave suitcases unattended at airports or train stations. As is the case anywhere in the world, common sense should prevail and a high level of personal security awareness maintained.

Please liaise directly with Abercrombie & Kent offices regarding any type of emergency. In case of theft, notify the local police and Abercrombie & Kent immediately. Insurance claim forms normally require proof that the theft was reported, so a record must be kept.

Travel Insurance

It is of the utmost importance that you are properly insured when you travel, particularly to avoid cancellation penalties and high costs associated with emergency medical situations. Make sure that you carry details of this insurance with you on your tour.

Dealing With Problems

In the unlikely event of dissatisfaction with accommodation or other local arrangements made by Abercrombie & Kent, it is essential to bring the matter immediately to the attention of either senior hotel management (preferably in writing) or your local tour coordinator, so that practical remedial action can be taken.

There is clearly no benefit in waiting until after you return home to issue a complaint where local assistance may have successfully resolved the situation.

Final Note

We hope that you have found this information helpful in preparing for your holiday in Australia and New Zealand. If you have any further queries, please do not hesitate to contact Abercrombie & Kent.

The information contained in this document was correct at the time of printing and is to be used as a guide only. Health, visa and other specific details should be double-checked by your travel agent at the time of booking.

We are constantly striving to update our information to keep travellers well informed, and would be delighted to receive your feedback or tips.

Papau New Guinea

It is easy to understand why Papua New Guinea is considered one of the most diverse nations in the South Pacific. It's untamed with a wonderful variety of complex cultures and awe inspiring landscapes. The Tari Basin is home to the Huli Clans, one of the most culturally intact indigenous groups in PNG. Visit both the Blackwater Lakes area and the Middle Sepik onboard a cruise vessel. River banks are dotted with traditional villages, each with its own spirit house.



Best time to travel: March to November

Capital City: Port Moresby

Currency: Kina

Visa: Valid Visa Required

Journey highlights

- Visit a local village in Mt Hagen and witness a fascinating cultural performance.
- Stay in dramatically located wilderness lodges in the highland regions.
- Enjoy a harbour cruise and snorkelling around coral islands at Madang.
- The dense forests of Tari are home to high altitude orchids, suspension bridges, waterfalls and boast over 13 species of exotic Birds of Paradise. Most display striking colours and vivid plumage which distinguish them as some of the world's most dramatic and attractive birds.
- The Karawari region is home to rich and varied flora and avifauna. Travel the jungle fringed waterways of the Karawari River and its tributaries.
- Discover the unique Sepik Spirit 'floating lodge' inspired by the local spirit houses.
- Visit the Southern Highlands, home to the Huli Wigmen and the colourful Tari market.

Abercrombie & Kent

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